TERMS AND CONDITIONS
(Service Visit)

BSH Home Appliances Limited ("BSH" or "THERMADOR") appreciates your interest in its home appliance products and your visit to its website. Use of THERMADOR's website for the purpose of arranging a service visit and any order of parts from THERMADOR associated with the service visit CONSTITUTES YOUR AGREEMENT TO BE BOUND BY THESE TERMS AND CONDITIONS IN THEIR ENTIRETY.

WARNING! – SAFETY CONCERNS
In no event should you perform repair or technical work, replace parts, or perform other work on your THERMADOR appliance. For safety and property damage concerns, THERMADOR highly recommends that you do not attempt to repair the product yourself, or use a non-authorized service provider. THERMADOR appliances are sophisticated products that require extensive technical training and expertise to safely and effectively work on them. Internal components may be sharp, cause shock, or may otherwise be potentially hazardous to persons without the appropriate technical knowledge. If you choose to have someone other than an authorized service provider work on your product, THE WARRANTY ASSOCIATED WITH YOUR PRODUCT AUTOMATICALLY BECOMES NULL AND VOID. THERMADOR recommends that you review your product warranty carefully. YOU ASSUME ALL RISK AND LIABILITY IF YOU DECIDE TO USE ANYONE OTHER THAN AN AUTHORIZED SERVICE PROVIDER FOR WORK ON YOUR APPLIANCE.

DISCLAIMER OF LIABILITY
IN NO EVENT WHATSOEVER SHALL THERMADOR BE LIABLE TO YOU, YOUR FAMILY, OR TO ANY OTHER THIRD PARTY FOR ANY DAMAGES, INCLUDING SPECIAL, PUNITIVE, INCIDENTAL, CONSEQUENTIAL, DIRECT OR INDIRECT, NOR FOR ANY "ACT OF GOD", WHETHER FORESEEABLE OR NOT, NOR SHALL THERMADOR BE LIABLE FOR ANY ACTS OR OMISSIONS OF ANY THIRD PARTIES, INCLUDING WITHOUT LIMITATION, THOSE OF AN INSTALLER, DEALER, OR INDEPENDENT SERVICER.

LIMITED WARRANTY
FOR A PERIOD OF ONE (1) YEAR FROM THE DATE OF SERVICE AND/OR INSTALLATION OF ANY ORDERED PARTS, THERMADOR WILL REPAIR YOUR PRODUCT WITHOUT CHARGE TO YOU (SUBJECT TO CERTAIN LIMITATIONS) IF YOUR PRODUCT PROVES TO HAVE BEEN REPAIRED WITH A PART THAT CONTAINED A DEFECT IN MATERIAL OR WORKMANSHIP. FURTHERMORE, THERMADOR PROVIDES A ONE (1) YEAR WARRANTY ASSOCIATED WITH THE REPAIR WORK, IF THE REPAIR WORK WAS PERFORMED BY A THERMADOR FACTORY TECHNICIAN. THIS LIMITED WARRANTY DOES NOT EXTEND YOUR STANDARD PRODUCT WARRANTY IN ANY WAY. ALL STANDARD RESTRICTIONS, INCLUDING BUT NOT LIMITED TO CUSTOMER ABUSE, CUSTOMER MISUSE, AND DAMAGES CAUSED BY THIRD PARTIES APPLY. THERMADOR MAKES NO OTHER GUARANTEES OR WARRANTIES WITH REGARD TO ANY SERVICE VISIT OR PARTS PURCHASE.